

Gamwiz Terms and Conditions

Operator: Gamwiz Inc.

Website: <https://gamwiz.com>

Effective Date: 30 April 2026

Version: T&C-2026-04-30

1. Acceptance of Terms

By creating an account, accessing, or using Gamwiz, you agree to these Terms and the related legal and policy pages referenced in the Help Center. If you do not agree, do not use the service.

2. Eligibility and Prohibited Access

- You must be 18+ (or the legal gambling age in your jurisdiction, whichever is higher).
- You may use only one personal account unless explicitly approved in writing by Gamwiz.
- You are responsible for ensuring online gaming is legal where you access Gamwiz.
- Access may be restricted or blocked based on sanctions, legal restrictions, risk controls, or policy violations.

3. Account Registration and Security

- You must provide accurate information and keep it current.
- You are responsible for account credentials, device security, and activity under your account.
- Gamwiz may require email, identity, address, source-of-funds, source-of-wealth, or enhanced due diligence checks at any stage.
- Gamwiz may suspend, restrict, or close an account where fraud, abuse, legal risk, or policy breach is detected.

4. Crypto-Only Payments

Gamwiz supports cryptocurrency deposits and withdrawals only, unless otherwise explicitly announced by Gamwiz.

4.1 Deposits

- Deposit only to the token and network combination shown in your Bank panel.
- Sending funds on the wrong network or unsupported asset may lead to permanent loss.
- Deposit crediting depends on required blockchain confirmations and internal risk checks.

4.2 Withdrawals

- Withdrawals are sent to verified payout methods in your name where applicable.
- Processing times vary by blockchain conditions, provider status, and compliance review.
- Gamwiz may request wallet ownership proof, additional KYC, or source-of-funds evidence before release.
- Minimums, limits, and available methods shown in Bank at request time govern the transaction.

5. Payment Processors and Transaction Controls

- Gamwiz may use third-party payment and infrastructure providers.
- You must use only payment instruments and wallets you are legally authorized to use.
- Suspicious, reversed, disputed, or unauthorized transactions may trigger holds, reversals, restrictions, or account closure.
- Where legally required, Gamwiz may retain or freeze funds pending investigation.

6. Betting and Gaming Rules (General)

- A wager is valid only after acceptance and recording in your account history.

- Unconfirmed slips, interrupted submissions, or interface previews are not accepted wagers.
- Wagers may be rejected, voided, or corrected in case of technical failure, obvious pricing errors, or market configuration errors.
- Game and bet outcomes are settled from system-of-record event data and applicable market/game definitions.

7. Sportsbook Rules (Core)

7.1 Ticket Validity

Your sportsbook bet is binding only once accepted and assigned a bet ID in your history.

7.2 Settlement Source and Market Scope

- Settlement follows official competition data and the exact market wording on your ticket.
- Market scope controls outcomes (for example, regular time only vs markets explicitly including overtime/extra time).

7.3 Voids and Refunds

- Bets may be voided where events are cancelled/abandoned, official results are unavailable, or a clear market/pricing error occurred.
- For multiples/parlays, void-leg recalculation follows sportsbook rules for that ticket type.
- Dead-heats, non-runners, walkovers, replays, and similar edge cases are resolved under sport/market-specific rules.

7.4 Errors and Corrections

Where settlement or pricing error is confirmed, Gamwiz may correct outcomes and corresponding account balances so results reflect valid market conditions.

8. Promotions, Cashback, Loyalty, and Abuse Controls

- Any promotion, cashback mechanism, mission, loyalty point, shard reward, or tournament is subject to program-specific rules.
- Abuse patterns (including multi-accounting, collusion, botting, wagering manipulation, or fraud) may result in disqualification, reversal of benefits, and account action.
- Gamwiz may modify, pause, or terminate reward programs at any time unless prohibited by applicable law.

9. Responsible Gaming

Gamwiz provides responsible gaming tools including limits, cooling-off, and self-exclusion options. You are responsible for setting controls appropriate to your financial situation and risk profile.

10. Fraud, AML/CTF, and Sanctions Compliance

- Gamwiz applies risk-based monitoring to detect fraud, money laundering, sanctions exposure, and other illegal activity.
- Gamwiz may report suspicious activity to relevant authorities where required.
- Gamwiz may suspend withdrawals and/or account access during compliance review.

11. Account Suspension, Restriction, and Closure

Gamwiz may suspend or close accounts for policy breaches, legal risk, fraud indicators, identity misuse, prohibited jurisdictions, or repeated abuse. Where allowed by law, Gamwiz may withhold or reverse related balances pending review.

12. Service Availability and Technical Interruptions

Gamwiz services are provided on an "as available" basis. Outages, maintenance, third-party provider

failures, and chain/network disruptions may affect availability, timing, or processing outcomes.

13. Limitation of Liability

To the maximum extent permitted by law, Gamwiz is not liable for indirect, consequential, speculative, or third-party losses, including missed opportunities, market movements, or external network failures.

14. Intellectual Property

All platform content, software, marks, and design elements are owned by Gamwiz or licensed providers and may not be copied, scraped, reverse-engineered, or redistributed without permission.

15. Complaints and Disputes

- Support requests should include your account email/username and relevant bet or transaction ID.
- Settlement disputes are reviewed against accepted ticket terms, official result sources, and applicable rule definitions.
- If unresolved, complaints may be escalated through available regulator or approved dispute channels, where applicable.

16. Changes to These Terms

Gamwiz may update these Terms at any time to reflect legal, technical, or operational requirements. Updated Terms take effect when published unless a later date is specified.

17. Governing Law

These Terms are governed by the law specified in Gamwiz legal disclosures, subject to mandatory consumer protections that may apply in your jurisdiction.

18. Contact

For support and complaints: support@gamwiz.com